# Telecommunications in New Caledonia

Key figures and main projects









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#### New-Caledonia, who are we?



- 270,000 inhabitants
- 68,000 households
- 2/3 in Nouméa and suburbs (Mont-Dore, Dumbéa and Païta)
- 3 major mining projects (nickel plants):
  - SLN (exists, Noumea)
  - · Vale (south)
  - KNS (north)
- Emerging new economic center northward (VKP zone)







### OPT – Three corporate branches

- Key figures
  - One of top 5 companies in NC
  - More than 1000 civil servants
  - Turnover around 22 Billion XFP
- Financial Services (banking)
  - Turnover 2010 increased by +3,8%
  - > 90 000 customers (savings and current accounts)
- Postal services
  - Turnover increased by 1,9%
- ... and Telecoms detailed in next slides







### Telecoms eco-system in New Caledonia

- No regulatory entity (ARCEP in France is not qualified in New Caledonia)
- « Observatoire du Numérique » created in january 2011 (President Paola Logli to present)
- 5 ISPs in competition
- No MVNO (indirect sales channels strategy for OPT)
- OPT is the historical NC telco.







## 2009-2010 OPT telecom key figures

- ➤ Global turnover : USD 215M (+0.7%) = XPF 18040M
- Growth sustained by :
  - Mobile: USD 106M (+2%), 220,000 customers (78% prepaid, voice SMS and data services)
  - Broadband: USD 28.6M (+8%), 40, 000 Internet customers (98% ADSL) and 15 ISP/corporate customers on OPT IP backbone
  - Leased lines: USD 6.8M (+5%), +700 local LL and ~6Gbps local bandwidth suscribed
- PSTN market decreasing : USD 68.7M (-4%)
  - Traffic : local -6.5% and international -11.5% = mobile and Internet impact
  - Subscriptions: +1.6% = Internet impact (land line compulsory, ~72,000 land lines)
- Mobile = 50% of global turnover, PSTN 32%, Broadband 13%







#### Focus on IP international Bandwidth

- Our submarine cable Gondwana bears now up to 95 % of IP international traffic
  - An additional wavelength is planned for 2012
  - > OPT greatly reduced prices and continues to do so.
  - In december 2011, a decrease of up to 40% will be applied

_	Capacity (Mbps) / month	End 2008	March 2011
	Broadband aggregation	980	2320 (x2.4)
	Local traffic	94	550 (x5.8)
	International traffic	630	1700 (x2.7)







## Broadband, ADSL bandwidth increase

- ➤ "UP to 8 Meg" project:
  - > Improve the global Internet quality of service,
  - Allow the creation of new services and improve existing services,
  - > Improve end-users and partners satisfaction
  - ➤ Completed during S1 2011
  - > 72% of 43 000 eligible users
  - > Very successful, ahead of planning
- "ADSL Max" project
  - ➤ As per main developped countries, the goal is to provide the maximum technical bandwidth available
  - > 8 000 users will get more than 8 Meg by the end of 2011







Optimo

Internet Haut-Débit

## Broadband, quick FTTH focus

- Fiber To The Home
  - ➤ Master scheme issued in april 2011
  - ➤ Technology (GPON) chosen
  - ➤ Call for tender to be issued S1 2012
  - ➤ A pilote phase already operational
    - >retail and B2B customers
  - ➤ Beginning of massive roll-out S2 2012







## Mobile, 2011 revolution

#### EXPAND MOBILE NETWORK COVERAGE

- Increasing the mobile network coverage to the whole population (97%) and the main roads
- 170 new base stations roll out
- 16 new base stations per month
- Deploying 400 km of optical fiber

#### 3G network roll out

- Swapping the 175 existing equipment and connecting them with fiber optic
- Automatic switching in 3G for the existing Mobiweb services
- All-IP architecture

#### NC2011

- Temporary offers dedicated to the athletes
- 3G multimedia website with live feeds
- 3G mobile network on all the event sites

State-ofthe-art network

# SECURE THE CORE NETWORK

- Network reliability (high availability)
- 3G compatibility

#### **NEW SERVICES**

- Mobile Internet
- Smartphone
- Data Roaming









#### Pacific Games NC2011

- A global challenge
  - Project initiated as early as 2008
  - 15 days of competition
  - > over 20 countries, 3000 athletes welcome
  - > 50 sites distributed throughout the Territory
- > OPT was a key stakeholder (official partner, 30 MXFP invest)
  - Concurrent 3G service roll-out including dedicated NC2011 offerings
  - > 30 voice and data additional roaming agreements
  - > 100 PSTN lines, 20 ISDN lines, 80 ADSL lines
  - 40 leased lines, 30 km FO deployment
  - 6 TV channels enabled
- ... And we also DID host our French president N. Sarkozy!







# Digital divide, bridging the gap

- March 2011 Figures
  - 86% of Internet access in Noumea and suburbs
  - 45% households benefiting of broadband (60% in some councils)
  - Customer base growth +17% per year
- Pursuing fixed network extension
  - ➤ ADSL already available in every district
  - Target : one DSLAM in each central office
- Addressing white zones
  - Payphones (1 for 150 persons)
  - Internet satellite
  - Mobile internet solutions (3G+)







# Thank you for your attention. Questions?

Cyrille JERABEK
Head of OPT-NC Telecoms Division
Cyrille.Jerabek@opt.nc





